

CONNECTION




Talbert House
Building a Stronger Community...
One Life at a Time.

2021 ANNUAL REPORT

LETTER TO OUR STAKEHOLDERS

Connection. The last year was filled with connections that made it possible to overcome challenges unlike any others over our 56 years in operation.

The COVID-19 pandemic combined with a record number of drug overdose deaths and a mental health surge has had local and national attention. In response, Talbert House innovated with our partners in the school, criminal justice and public assistance systems to safely deliver services for our clients of all ages. These external factors have had a significant impact on our clients, their families and our team members.

The steadfast connection and commitment with partner organizations and staff enabled us to pull together at a time when those we all serve needed us the most. A few highlights of the year include:

- 26,000 clients were served face to face and 134,000 who received hotline and prevention services
- Mental Health and Addiction services expanded in Warren and Clinton counties
- \$3M in rental and utility assistance was provided to 1,200 individuals and families at risk of losing their homes
- Over 180,000 units of PPE (including masks, wipes, face shields) were provided to our staff, clients and tenants with a priority on vaccinations for our front-line workers
- A four-year Summer Youth Employment Program grant allows us to provide job opportunities for disadvantaged youth in Hamilton County with our partners Easter Seals, Community Action Agency and the Urban League of Greater Cincinnati
- 281-CARE crisis hotline fielded an 83% increase in calls and became one of the first responders of the statewide Ohio CareLine
- Wage increases were instituted for key entry level staff to attract and retain valued team members
- The agency was named as a Top Workplaces 2021 award winner based solely on employee feedback

We end this year with gratitude. We are truly grateful for the determination, flexibility and generosity of the staff, board, donors, funders, vendors, referral sources who made it possible to serve our clients through their support and connections.

Sincerely,



Neil Tilow
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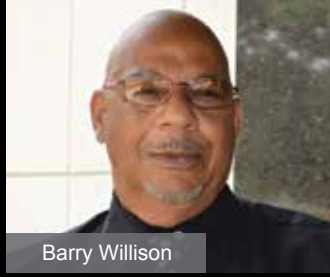
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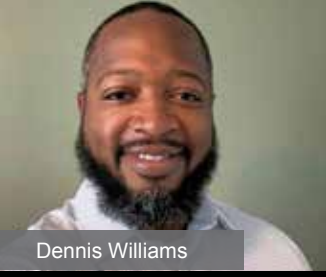
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TERENCE – A CARING CONNECTION

Since 2013 Terence has been a Peer Recovery Coach working alongside clients and encouraging them through their journey of recovery.

Terence doesn't have bad days, and he doesn't let his clients have bad days either. He tells them, "There are good days, and there are not so good days. You can't have bad days."

Knowing what it's like to have made some bad decisions in the past, Terence connects with his clients by developing a rapport with them. "If they feel that you care, then they might listen," he says.



Whether it's learning the bus schedule, preparing for a job interview or standing in line at the BMV, Terence encourages clients to take one step at a time. He spends time with them, reminds them to focus on the good, and not to get distracted. "They're so used to concentrating on what's going wrong, I encourage them to concentrate on what's going right," Terence says.

"You've come so far. The sun is shining. We're already here," Terence is the voice of encouragement when his clients feel frustrated. His message is always: do the next right thing in front of you that's the next right thing for you to do. "That's pretty deep," he chuckles.

Terence works with many clients at a time, getting to know them, figuring out how he can best be of service and making connections for them. "I don't take credit when they do well," he says. "I tell them, this is what you did."

Terence recently worked with a client who was quiet and insecure. "He didn't have much to share, but he followed instructions and I watched his insecurity turn into humility. It seemed like he was going to run out the door several times, but he didn't. He stayed, and he listened. I'm really proud of him."

JENNIFER – CONNECTED TO SUCCESS

Jennifer has always put her family first. Despite their struggles, she always made sure her children were well taken care of. However, in 2018, Jennifer was sentenced to three years in prison for writing bad checks she couldn't pay back. While incarcerated, Jennifer stayed connected to her family and began making plans to change her life for the better.

With six months left of her sentence Jennifer came to Pathways, a Talbert House halfway house for women. Jennifer wasted no time in putting her life back together.

"As soon as I got here I got my phone and I just started looking for a job," Jennifer said.

Now fully employed with JBM Packaging, Jennifer was able to participate in a program through her new employer to obtain a car at no cost to her.

Jennifer said she connected with Talbert House staff members immediately. "They got to know me, and they knew I was serious about the program. I was not here to fail, I was here to succeed." Jennifer's case manager, Ms. Morgan, helped her stay on top of every goal she had. "She always got back to me as soon as she could. I couldn't have asked for a better case manager," Jennifer said.

Jennifer can't thank her family enough for standing by her. "They survived it, overcame it. What I went through was nothing compared to what they went through," she said.



Looking to the future, Jennifer plans to purchase her own house within the next year. "I've told my family, we're going to do this," she says. "Our life will be a complete 180. I will never allow anyone between me and my family. I will never allow my past to define who I am."

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 In Honor Of Teri Nau
 Jennifer Eismeier
 Marie Pfarr
 In Honor Of Barbara Norton
 Betty Prince
 In Honor Of Laura Nyswonger
 Gayle Nyswonger
 In Honor Of Jenae Peabody
 Rachel Owensln
 Honor Of Brian and Candace
 Sabers
 Christina Novak
 In Honor Of Betsy Shapiro
 Robert Shapiro
 In Honor of Julie Shifman
 Joshua and Lauren Shifman
 In Honor Of John Silverman
 Midland Atlantic Properties
 In Honor Of Talbert House Staff
 Ted Silberstein and Jacqueline
 Mack
 In Honor Of Richard Weiland
 Bernard Widlansky
 In Honor Of Dan Wilberding
 Maria Wysong

GIFTS IN KIND

Acclipse Campervan
 ADT
 Allen Temple AME Church, Inc.
 Anonymous
 BBC Technology Solutions
 Benchmark Land Management
 Body Alive



YEAR IN REVIEW FY 2021



AWARDS RECEIVED

- Top Workplaces 2021
- Cincy Magazine Greater Cincinnati Nonprofit of the Year Award
 - Homeless Permanent Supportive Housing

AWARDS GIVEN

- Fathers of the Year:
 - Demetrius Dallas
 - Tom Otten
 - George Schaefer
- Employee of the Year - Antwan Harrison
- Outstanding Employees of 2020:
 - Robert Hearon – Housing
 - Rionna Horton – Community Care
 - Christine Grant – Mental Health
 - Monica Williams – Addictions
 - Karla Wilson – Central Services



EVENTS

- Bang Bang in Paradise (To Go)
- Virtual Fatherhood Celebration
- Make Camp Possible @ Home
- Stay Home for the Holidays
- Hamilton County COVID-19 Relief-A-Thon

NEW PROGRAMS/SERVICES

- City of Cincinnati Winter Shelter
- Clinton and Warren County Prevention Services expansion
- COVID-19 Quarantine Program
- Hamilton County Rapid Re-Housing Program
- National Suicide Prevention Backup Call Center
- Ohio CareLine
- Rental Assistance Programming

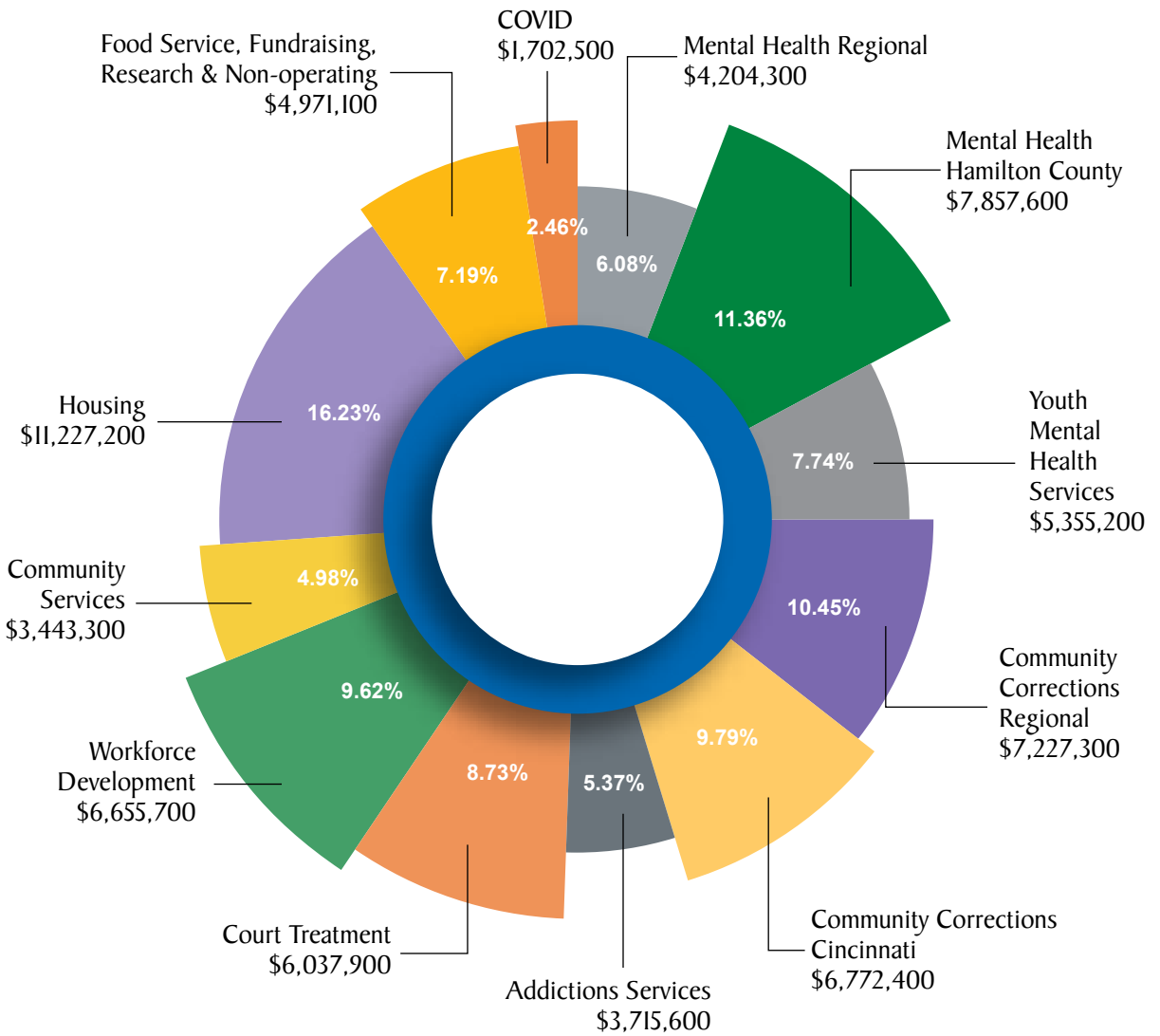
REVENUE SOURCES FY 2021 (JULY 2020 – JUNE 2021)

(UNAUDITED)

PROGRAM	AMOUNT	% OF TOTAL
Medicaid	\$12,055,600	18.15%
Hamilton County Mental Health and Recovery Services Board	11,966,500	18.01%
Ohio Department of Rehabilitation & Correction	9,248,600	13.92%
Hamilton County Department of Job and Family Services	7,154,300	10.77%
Hamilton County Commissioners & Courts	6,689,000	10.07%
Facility Governing Board of Butler, Clermont & Warren Counties	3,743,800	5.64%
Strategies to End Homelessness	2,850,600	4.29%
Federal Bureau of Prisons	2,272,800	3.42%
U. S. Department of Veteran Affairs	1,924,600	2.90%
COVID CARES Act/COVID Relief Funds	1,489,100	2.24%
Other Public Contracts	1,303,100	1.96%
Client Fees	1,239,800	1.87%
Mental Health Recovery Services of Warren & Clinton Counties	1,171,300	1.76%
Corporation for Supportive Housing	1,082,400	1.63%
Medicare	489,400	0.74%
United Way of Greater Cincinnati	342,200	0.52%
Brown County Board of Mental Health & Addiction Services	341,500	0.51%
National Suicide Prevention	254,500	0.38%
Ohio Commission on Fatherhood	231,800	0.35%
Ohio Department of Mental Health and Addiction Services	177,700	0.27%
Ohio Office of Attorney General	132,100	0.20%
Butler County Children Services Bureau	65,200	0.10%
Hamilton County Juvenile Court	54,000	0.08%
Cincinnati Public Schools / Ohio Dept of Education	52,800	0.08%
Butler County Educational Service Center	52,600	0.08%
City of Cincinnati	31,000	0.05%
Butler County Mental Health & Addiction Recovery Services Board	21,300	0.03%
TOTAL PROGRAM REVENUE	\$66,437,600	100.00%

NON PROGRAM REVENUE	
Non-Public Funded Sources	\$1,064,900
Contributions	1,089,500
TOTAL	68,592,000
Intercompany Revenue	2,168,200
TOTAL REVENUE	\$70,760,200
TOTAL UNRESTRICTED NET ASSETS	\$20,066,800

EXPENSE SUMMARY FY 2021 (JULY 2020 – JUNE 2021)



Programs
\$62,734,600



Administrative
\$6,134,000



Fundraising
\$301,500

TOTAL EXPENSES – \$69,170,100



Talbert House is a community-wide nonprofit that operates within five service lines:

- ADDICTIONS ● HOUSING
- COMMUNITY CARE ● COURT AND CORRECTIONS
- MENTAL HEALTH

OUR MISSION

Empowering children, adults and families to live healthy, safe and productive lives.



Talbert House
Building a Stronger Community...
One Life at a Time.

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Cincinnati, OH 45206

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